**[A blue and white sign

Description automatically generated](https://www.smartsheet.com/try-it?trp=9402&utm_source=template-word&utm_medium=content&utm_campaign=Sample+Simple+User+Story-word-9402&lpa=Sample+Simple+User+Story+word+9402)Simple User Story Template Example**

**User Story For: Positive Charge**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| TITLE | USER STORY | ACCEPTANCE CRITERIA | | PRIORITY | ESTIMATION | DESCRIPTION |
| **Enable User Registration via Mobile App** | *As a new user, I want to register an account via the Positive Charge mobile app so that I can manage my EV charging sessions and track my usage conveniently.* | **1** | The registration form must include fields for name, email, password, and vehicle details. | HIGH | **8 story points** | This user story focuses on implementing a user-friendly registration process within the Positive Charge mobile app. |
| **2** | Users must receive a verification email upon registration. |
| **3** | The app must provide a confirmation message upon successful registration. |
| **4** | Users must be able to log in immediately after verification. |
| **5** |  |
| **Add Payment Method for Charging Sessions** | *As a registered user, I want to add and manage my payment methods in the app so that I can seamlessly pay for my EV charging sessions.* | **1** | The payment section must accept credit/debit cards and PayPal. | MEDIUM | **5 story points** | This user story aims to provide users with a convenient way to manage their payment methods within the Positive Charge app. |
| **2** | Users must be able to add, edit, and delete payment methods. |
| **3** | The app must securely store payment information in compliance with PCI DSS. |
| **4** | Users must receive confirmation for any changes made to their payment methods. |
| **5** |  |
| **Locate Nearest Charging Stations** | *As an EV driver, I want to locate the nearest Positive Charge stations using the app so that I can plan my trips and charge my vehicle efficiently.* | **1** | The app must display a map with nearby Positive Charge stations. | HIGH | **13 story points** | This user story focuses on enhancing the Positive Charge app's functionality by integrating a map feature that shows the nearest charging stations. |
| **2** | Users must be able to filter stations by availability, charging speed, and amenities. |
| **3** | The app must provide directions to the selected charging station. |
| **4** | Users must receive real-time updates on station status and availability. |
| **5** |  |
| **Schedule Charging Sessions** | *As a busy professional, I want to schedule my EV charging sessions in advance so that I can ensure my vehicle is charged without waiting in line.* | **1** | The scheduling feature must allow users to select date and time for charging. | MEDIUM | **8 story points** | This user story aims to introduce a scheduling feature in the Positive Charge app, enabling users to book their charging sessions in advance. |
| **2** | Users must receive notifications before the scheduled session. |
| **3** | The app must prevent double bookings and show available time slots. |
| **4** | Users must be able to reschedule or cancel their sessions with ease. |
| **5** |  |

|  |
| --- |
| **DISCLAIMER**  Any articles, templates, or information provided by Smartsheet on the website are for reference only. While we strive to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability, or availability with respect to the website or the information, articles, templates, or related graphics contained on the website. Any reliance you place on such information is therefore strictly at your own risk. |